Transcript: Creating a Parent Portal Account

Transcript (Video)
Transcript (Video with Audio Description)
Transcript (Audio Description)

Transcript (Video)

00:00:00.083 (lively music)
00:00:04.546 Welcome to the K12-powered school Parent Portal.
00:00:08.216 Follow the directions to create
00:00:09.968 your legal guardian account.
00:00:12.053 You’ll be asked to enter your name
00:00:13.972 and other contact information.
00:00:16.766 The email address you provide
00:00:18.727 will serve as your Parent Portal username.
00:00:21.980 The provided email address will be the
00:00:24.566 primary mode of communication
00:00:26.359 used for sending and receiving information
00:00:29.195 about your child’s education.
00:00:31.114 Including grades, assignments, and other information
about his or her progress.

Please ensure that only adults who have authorized access to the student’s educational record have access to this email inbox.

During the account creation steps, the Parent Portal will ask questions to help identify any previous accounts or applications you may have created in the past by collecting information such as previous address, additional legal guardian or previously enrolled students.

Providing complete and accurate information here will help ensure a smooth and expedient enrollment process.

If you have any questions about account creation or need assistance recovering a previously created account, you may speak with an enrollment consultant by dialing 866-968-7512.
Please note that entering your student’s information
during the account creation steps
is not the same thing as submitting an application.
That will happen as a secondary step,
after you’ve created your Parent Portal account.
Please select if you would like to receive text message updates
during the enrollment process and after you are approved.
Selecting “I would like to receive text messages”
will allow you to enter a phone number for text communications.
A confirmation text will be sent to the number you’ve entered
after you create your Parent Portal account.
You will be able to update your text communication settings
via text response or in the My Account section
of your Parent Portal account.
You’ll also be asked to set up security questions
and answers that can be used in the future
if you need to recover your login information.
Provided you have entered a matching email
in both the email and verify email fields
under the legal guardian / adult section,
this same email will auto-populate
into the username field at the bottom
of the Create a Legal Guardian Account screen.
If you don’t see a username filled in here,
please confirm you have matching values
in the Email and Verify Email fields at the top
of the create a legal guardian account screen.
You’ll then be able to select a password for your account.
Once you’ve completed providing the responses
to all of the required fields,
click the Create My Account button.
The Parent Portal may take a few minutes
to process the account.
Once processing is complete, click on
the “Enroll Now” button to begin submitting
your student’s application.

Once your account has been created,

you can update phone numbers, reset your password

and update your account’s security questions

by accessing the ‘My Account’ section

from the menu that displays at the top of the Parent Portal.

When returning to the Parent Portal in the future,

log in using your newly created username and password.

To reach the Parent Portal login screen,

you can navigate to parentportal.k12.com

or click the Parent Portal button on K12.com.

Transcript (Video with Audio Description)

(gentle music)

Descriptor Narrator: K12 Quick Tours: Creating A Parent Portal Account

Descriptor Narrator: An instructional video with off-camera narration.

Descriptor Narrator: As the narrator guides the viewer through the webpages,
Welcome to the K12-powered school Parent Portal.

Follow the directions to create

your legal guardian account.

You'll be asked to enter your name

and other contact information.

The email address you provide

will serve as your Parent Portal username.

The provided email address will be the

primary mode of communication

used for sending and receiving information

about your child’s education.

Including grades, assignments, and other information

about his or her progress.
Please ensure that only adults who
have authorized access to the student’s
educational record have access to this email inbox.

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of the Create a Legal Guardian Account screen.

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You’ll then be able to select a password for your account.

Once you’ve completed providing the responses
to all of the required fields.

00:03:20.283

click the "Create My Account" button.

00:03:23.328

The Parent Portal may take a few minutes

00:03:25.455

to process the account.

00:03:27.498

Once processing is complete, click on

00:03:29.542

the "Enroll Now" button to begin submitting

00:03:32.629

your student’s application.

00:03:35.340

Once your account has been created,

00:03:37.467

you can update phone numbers, reset your password

00:03:40.303

and update your account's security questions

00:03:42.847

by accessing the 'My Account' section

00:03:45.808

from the menu that displays at the top of the Parent Portal.

00:03:50.813

When returning to the Parent Portal in the future,

00:03:53.233

log in using your newly created username and password.

00:03:57.195

To reach the Parent Portal login screen,
you can navigate to parentportal.k12.com

00:04:04.327

or click the Parent Portal button on K12.com.

Transcript (Audio Description)

00:00:03.670
Descriptor Narrator: K12 Quick Tours: Creating A Parent Portal Account

00:00:06.965
Descriptor Narrator: An instructional video with off-camera narration.

00:00:09.843
Descriptor Narrator: As the narrator guides the viewer through the webpages,

00:00:12.554
Descriptor Narrator: graphics including colorful arrows, circles, squares, and brackets

00:00:16.683
Descriptor Narrator: highlight and outline areas of interest.